

# GST Voucher – Cash

## 1. Eligibility

### 1.1

#### **Who can get the 2021 GST Voucher – Cash, and how much will I get if I meet the eligibility criteria?**

To receive the GST Voucher – Cash in 2021, you must fulfil the following criteria:

- i. You must be a Singapore citizen, residing in Singapore\*;
- ii. You must be aged 21 or above in 2021;
- iii. Your Income Earned in 2019 as assessed by IRAS (Assessable Income (AI) for the Year of Assessment (YA) 2020) must not exceed \$28,000;
- iv. The Annual Value (AV) of your home (as indicated on your NRIC) as at 31 December 2020 must not exceed \$21,000; and
- v. You must not own more than one property.

*\* Dual citizenship is not allowed under Singapore law. Those who hold foreign citizenship will not be eligible for the GST Voucher scheme, regardless of whether they simultaneously hold Singapore citizenship.*

Income Earned in 2019: \$28,000 and below (Assessable Income for YA2020)	Annual Value of Home as at 31 Dec 2020	
	Up to \$13,000	\$13,001 to \$21,000
GST Voucher – Cash Special Payment [To be paid from <b>June 2021</b> ]	\$200	
GST Voucher – Cash (regular payment) [To be paid from <b>July 2021</b> ]	\$300	\$150
Total in FY2021	\$500	\$350

## 1.2

### How will I know if I qualify for the 2021 GST Voucher – Cash?

To check your 2021 GST Voucher eligibility, you may log in to [Your GST Voucher](#) from 1 June 2021. Eligible Singaporeans will be notified in June 2021.

## **2. Sign Up**

### **2.1**

#### **Do I need to sign up for and/or how do I check if I have signed up for my 2021 GST Voucher – Cash if I am eligible?**

If you have signed up for a previous Government payout (e.g. the 2020 GST Voucher), you do not need to sign up again. You will automatically receive your GST Voucher – Cash if you are eligible. No action is required on your part.

If you have not signed up previously, you may [\*\*Sign Up\*\*](#) online. You may also use the link to check if you have signed up previously.

Sign-up for the 2021 GST Voucher begins on 1 June 2021. The deadline to sign up is 30 April 2022.

### **2.2**

#### **How do I sign up for the GST Voucher?**

If you are eligible and have not signed up previously, you may [\*\*Sign Up\*\*](#) online from 1 June 2021. The deadline to sign up for the 2021 GST Voucher is 30 April 2022.

## **3. Payment**

### **3.1**

#### **When will I receive my 2021 GST Voucher – Cash?**

If you are eligible and have signed up for a previous Government payout (e.g. the 2020 GST Voucher), you will receive your GST Voucher – Cash Special Payment between June and July 2021 and GST Voucher – Cash between July and August 2021, depending on your payment mode. The payment dates can be found in the table below.

Payment Mode	GST Voucher – Cash Special Payment	GST Voucher – Cash
	Payment Date	
To be credited to your PayNow-NRIC-linked bank account	By 23 June 2021	By 30 July 2021
To be credited to your bank account	By 30 June 2021	By 5 August 2021
Cheque	From 15 July 2021	From 18 August 2021

If you have not signed up previously, you will need to [Sign Up](#). The deadline to sign up for the 2021 GST Voucher is 30 April 2022. The payment date of your GST Voucher will depend on when you signed up and your payment mode.

Payment Mode		Sign-up Period		
		By 13 June 2021	14 June to 18 July 2021	19 July 2021 to 30 April 2022
		Payment Date		
To be credited to your PayNow-NRIC-linked bank account	GST Voucher – Cash Special Payment	By 23 June 2021	By 30 July 2021	By the end of the following month from the sign-up date
	GST Voucher – Cash	By 30 July 2021		
To be credited to your bank account	GST Voucher – Cash Special Payment	By 30 June 2021	By 5 August 2021	By the end of the following month from the sign-up date
	GST Voucher – Cash	By 5 August 2021		
Cheque	GST Voucher – Cash Special Payment	From 15 July 2021	From 18 August 2021	By the end of the following month from the sign-up date
	GST Voucher – Cash	From 18 August 2021		

## 3.2

### What are the various ways I can receive my 2021 GST Voucher – Cash?

The GST Voucher – Cash payment will be made via PayNow-NRIC, direct bank crediting to your DBS/POSB, OCBC or UOB bank account, or via cheque.

If you have linked your NRIC to PayNow, your GST Voucher – Cash will be credited to your PayNow-NRIC-linked bank account. To check if you have linked your NRIC to PayNow, please contact your bank directly.

If you do not have a PayNow-NRIC-linked bank account, your payment will be credited to your bank account registered with us.

If you do not have a bank account registered with us, a cheque will be mailed to you.

## 3.3

### How can I update my mode of payment for GST Voucher – Cash?

You are encouraged to link your NRIC to PayNow to receive your GST Voucher – Cash earlier. Register for PayNow-NRIC with your bank by 15 June 2021 to receive your cash payouts earlier from 23 June 2021.

Otherwise, you can **update** your bank account details by logging in to our eServices with your Singpass.

For GST Voucher – Cash Special Payment, only bank account details received by 13 June 2021 will be used for crediting by 30 June 2021.

For GST Voucher – Cash, only bank account details received by 18 July 2021 will be used for crediting by 5 August 2021.

Payment instructions received from 19 July 2021 will be used for future government payouts.

## 3.4

### What is PayNow?

PayNow is a secure funds transfer service that allows customers to receive money into their participating bank account via NRIC/FIN and/or mobile number. The 9 participating banks in Singapore are: Bank of China, Citibank Singapore Limited, DBS Bank/POSB, HSBC, Industrial and Commercial Bank of China, Maybank, OCBC Bank, Standard Chartered Bank, and United Overseas Bank.

With PayNow, the recipient's bank information will be kept private. The sender only needs to use the recipient's mobile number or NRIC/FIN to send money. This applies to individuals and organisations (i.e. private firms and government agencies).

### 3.5

#### **How do I link my NRIC to PayNow?**

You may follow the following steps:

1. Choose your preferred bank account to receive money.
2. Log in to your Internet banking or mobile banking app.
3. Register for PayNow-NRIC.

You may also refer to your respective bank's website for specific details on how to link your NRIC to PayNow. If you do not have Internet or mobile banking, you can contact your bank directly to register for PayNow-NRIC.

### 3.6

#### **My mobile number is already registered to my bank account on PayNow. Can the government credit the GST Voucher – Cash to me via PayNow-Mobile instead?**

We can only credit your GST Voucher – Cash to you via PayNow-NRIC. Mobile numbers are not unique to the individual and may be subject to change. To ensure that the money is credited to the correct recipient, only NRIC will be accepted as the proxy for government payments via PayNow.

Eligible Singaporeans who have linked their NRIC to PayNow will receive the payment in their PayNow-NRIC-linked bank account.

### 3.7

#### **What if I forget to bank in or encash my cheque for the GST Voucher – Cash?**

Your cheque for your GST Voucher – Cash is valid for 6 months from the cheque issuance date, or till 31 December of the following year, whichever is earlier. Please encash your cheque before its expiry as we are unable to re-issue your cheque once it expires.

### 3.8

#### **What are the accepted forms of identification for GST Voucher – Cash cheque encashment or replacement request?**

The following identification documents can be accepted for any GST Voucher – Cash cheque encashment or replacement request:

- i. NRIC
- ii. Valid identity card issued by Ministry of Defence, Singapore Police Force and Singapore Civil Defence Force
- iii. Valid Singapore passport
- iv. Valid Singapore driving licence

### 3.9

#### **The beneficiary is bedridden/physically immobile or of unsound mind, and does not have a bank account. How can I help the beneficiary encash his cheque for his GST Voucher – Cash?**

If you are aged 21 and above, please proceed to the bank issuing the cheque, with the following documents:

- i. Original documentary evidence stating the beneficiary's medical condition (e.g. doctor's memorandum, medical report or court order). The date of the document(s) should not be more than 1 year before the cheque encashment, unless it specifically states that the patient's condition is permanent;
- ii. Your original NRIC;
- iii. Photocopy of the beneficiary's NRIC; and
- iv. Beneficiary's GST Voucher cheque for his/her GST Voucher – Cash.

You will be required to sign a Letter of Indemnity at the bank.

If you are unable to fulfil any of the above conditions, please call the GST Voucher hotline at 1800 2222 888 for further assistance.