

GST Voucher – Cash

1. Eligibility

1.1

Who can get the 2022 GST Voucher – Cash, and how much will I get if I meet the eligibility criteria?

To receive the GST Voucher – Cash in 2022, you must fulfil the following criteria:

- i. You must be a Singapore citizen, residing in Singapore*;
- ii. You must be aged 21 or above in 2022;
- iii. Your Income Earned in 2020 as assessed by IRAS (Assessable Income (AI) for the Year of Assessment (YA) 2021) must not exceed \$34,000;
- iv. The Annual Value (AV) of your home (as indicated on your NRIC) as at 31 December 2021 must not exceed \$21,000; and
- v. You must not own more than one property.

** Dual citizenship is not allowed under Singapore law. Those who hold foreign citizenship will not be eligible for the GST Voucher scheme, regardless of whether they simultaneously hold Singapore citizenship.*

Income Earned in 2020: \$34,000 and below (Assessable Income for YA2021)	Annual Value of Home as at 31 Dec 2021	
	Up to \$13,000	\$13,001 to \$21,000
GST Voucher – Cash [To be paid from August 2022]	\$400	\$250

1.2

How will I know if I qualify for the 2022 GST Voucher – Cash?

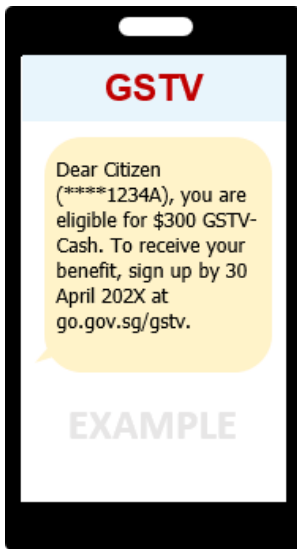
Eligible Singaporeans will be notified in July 2022.

2. Notification

2.1

How can I tell if the GST Voucher SMS I received is authentic?

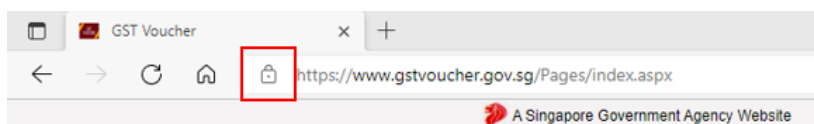
With the recent rise in scam and phishing attempts, it is important to verify that the message received is genuine from the official source.



*This is only an example of a GSTV SMS. The actual SMS received may be different

Always remember:

- The SMS will always be sent by '**GSTV**', Your masked NRIC (showing the last 4 numerals and letter, e.g. ****1234A) will be in the SMS
- We will only inform citizens of their benefits and will **never** request for you to reply to the SMS
- We will **never** direct you to a non-Government site. If the SMS contains an url, always check that the domain ends with ".gov.sg". You may also search for the official website using search engines (e.g. Google) to ensure that the link is legitimate
- Ensure that the SMS meets **all** of the checks above before proceeding to click on the URL. After you've clicked through to the webpage, be extra vigilant before providing sensitive information such as your Singpass or bank account details. Look out for valid encryption certificates by checking for the lock in the browser's address bar:



- GST Voucher notifications will only be sent via letter, SMS or the Singpass app on your mobile phone. We do not use WhatsApp or other mobile app messaging platforms

You are encouraged to download the Singpass Mobile App at the [Singpass website](#) so that you can receive secured messages on your eligibility for GST Voucher and other Government schemes. Be cautious and let's work together to safeguard your personal information.

3. Sign Up

3.1

Do I need to sign up for and/or how do I check if I have signed up for my 2022 GST Voucher – Cash if I am eligible?

If you have signed up for a previous government payout (e.g. 2021 GST Voucher), you do not need to sign up again. You will automatically receive your GST Voucher – Cash if you are eligible. No action is required on your part.

If you are eligible for the GST Voucher – Cash and have not signed up previously, you will be notified to do so in July 2022. Sign-up for the 2022 GST Voucher begins in July 2022. The deadline to sign up for the 2022 GST Voucher is 30 April 2023. More information on where to sign up will be available at a later date.

3.2

How do I sign up for the GST Voucher?

If you are eligible for 2022 GST Voucher and have not signed up previously, you will be notified to do so in July 2022. The deadline to sign up for the 2022 GST Voucher is 30 April 2023. More information on where to sign up will be available at a later date.

4. Payment

4.1

When will I receive my 2022 GST Voucher – Cash?

If you are eligible for the 2022 GST Voucher – Cash and have signed up for a previous government payout (e.g. 2021 GST Voucher), you will receive your GST Voucher – Cash in August 2022.

If you are eligible for GST Voucher and have not signed up previously, you will be notified to do so in July 2022. The deadline to sign up for the 2022 GST Voucher is 30 April 2023. More information on where to sign up will be available at a later date.

Since 2021 GST Voucher, PayNow-NRIC is the default payment mode for citizens who have linked their NRIC to PayNow. You are encouraged to link your NRIC to PayNow, to receive your GST Voucher – Cash payouts earlier. If you do not have a PayNow-NRIC-linked bank account but have provided your bank account number to the Government previously, you will receive your GST Voucher – Cash payout via bank transfer at a later date.

4.2

What are the various ways I can receive my 2022 GST Voucher – Cash?

Since 2021 GST Voucher, PayNow-NRIC is the default payment mode for citizens who have linked their NRIC to PayNow. If you have linked your NRIC to PayNow, your GST Voucher – Cash will be credited to your PayNow-NRIC-linked bank account. To check if you have linked your NRIC to PayNow, please contact your bank directly.

If payment to the PayNow-NRIC-linked bank account is unsuccessful, it will be credited to your bank account registered with us.

4.3

How can I update my mode of payment for GST Voucher – Cash?

Please link your NRIC to PayNow to receive your GST Voucher – Cash earlier.

If payment of the GST Voucher – Cash via PayNow-NRIC is unsuccessful, the payment will be credited to the bank account registered with us. You can check and update the bank account details registered with us by logging in to our eServices with your Singpass.

4.4

What is PayNow?

PayNow is a secure funds transfer service that allows customers to receive money into their participating bank account via NRIC/FIN and/or mobile number. The 10 participating banks in Singapore are: Bank of China, Citibank Singapore Limited, DBS Bank/POSB, HSBC, Industrial and Commercial Bank of China, Maybank, OCBC Bank, Standard Chartered Bank, United Overseas Bank, and CIMB Bank Berhad.

With PayNow, the recipient's bank information will be kept private. The sender only needs to use the recipient's mobile number or NRIC/FIN to send money. This applies to individuals and organisations (i.e. private firms and government agencies).

4.5

How do I link my NRIC to PayNow?

You may follow the following steps:

1. Choose your preferred bank account to receive money.
2. Log in to your Internet banking or mobile banking app.
3. Register for PayNow-NRIC.

You may also refer to your respective bank's website for specific details on how to link your NRIC to PayNow. If you do not have internet or mobile banking, you can contact your bank directly to register for PayNow-NRIC.

4.6

My mobile number is already registered to my bank account on PayNow. Can the Government credit the GST Voucher – Cash to me via PayNow-Mobile instead?

We can only credit your GST Voucher – Cash to you via PayNow-NRIC. Mobile numbers are not unique to the individual and may be subject to change. To ensure that the money is credited to the correct recipient, only NRIC will be accepted as the proxy for government payments via PayNow.

Eligible Singaporeans who have linked their NRIC to PayNow will receive the payment in their PayNow-NRIC-linked bank account.

4.7

What if I forget to bank in or encash my cheque for the 2021 GST Voucher – Cash?

Your cheques for your 2021 GST Voucher – Cash Special Payment and Cash are valid for 6 months from the cheque issuance date, or till 31 December of the following year, whichever is earlier. Please encash your cheque before its expiry as we are unable to re-issue your cheque once it expires.

4.8

What are the accepted forms of identification for 2021 GST Voucher – Cash cheque encashment or replacement request?

The following identification documents can be accepted for the 2021 GST Voucher – Cash Special Payment and Cash cheque encashment or replacement request:

- i. NRIC
- ii. Valid identity card issued by Ministry of Defence, Singapore Police Force and Singapore Civil Defence Force
- iii. Valid Singapore passport
- iv. Valid Singapore driving licence

4.9

The beneficiary is bedridden/physically immobile or of unsound mind, and does not have a bank account. How can I help the beneficiary encash his cheque for his 2021 GST Voucher – Cash?

If you are aged 21 and above, please proceed to the bank issuing the cheque, with the following documents:

- i. Original documentary evidence stating the beneficiary's medical condition (e.g. doctor's memorandum, medical report or court order). The date of the document(s) should not be more than 1 year before the cheque encashment, unless it specifically states that the patient's condition is permanent;
- ii. Your original NRIC;
- iii. Photocopy of the beneficiary's NRIC; and
- iv. Beneficiary's GST Voucher cheque for his/her GST Voucher – Cash.

You will be required to sign a Letter of Indemnity at the bank.

If you are unable to fulfil any of the above conditions, please call the GST Voucher hotline at 1800 2222 888 for further assistance.